Cisco Jabber Android Quick Start Guide

Install the Cisco Jabber for mobile app
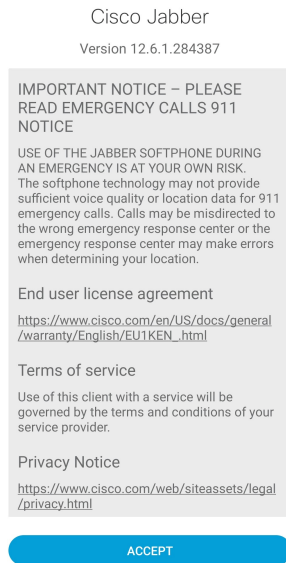
Install the Jabber app by following these steps:

Step 1. From your mobile device, locate the Jabber icon from the Google Play Store.
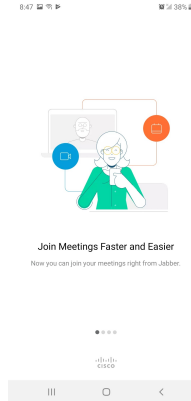
Cisco Jabber
Cisco

Step 2. Tap the **Install>Open**

Step 3. Press the **Accept** button to give Cisco Jabber permissions to access features on your mobile device.

Cisco Jabber

Version 12.6.1.284387

IMPORTANT NOTICE – PLEASE READ EMERGENCY CALLS 911 NOTICE

USE OF THE JABBER SOFTPHONE DURING AN EMERGENCY IS AT YOUR OWN RISK. The softphone technology may not provide sufficient voice quality or location data for 911 emergency calls. Calls may be misdirected to the wrong emergency response center or the emergency response center may make errors when determining your location.

End user license agreement

https://www.cisco.com/en/US/docs/general/warranty/English/EU1KEN_.html

Terms of service

Use of this client with a service will be governed by the terms and conditions of your service provider.

Privacy Notice

https://www.cisco.com/web/siteassets/legal/privacy.html

ACCEPT

Step 4. Swipe Right (3) times and review updates.

Join Meetings Faster and Easier
Now you can join your meetings right from Jabber.

Tap **Get Started.**

Get Started Now

Tap **Allow** to give Jabber permissions to:

a)Access Contacts
b)Record Audio
c)Make Phone Calls
d)Access photos, media and files
e)Stop Optimizing batter Usage

Step 5. First time login requires you to enter your NextPointe address i.e.
200.N1234@nextpointe.net
This will be saved automatically and will not be required for future logins.
Tap **Continue**.

Cisco Jabber

username@company.com

Continue
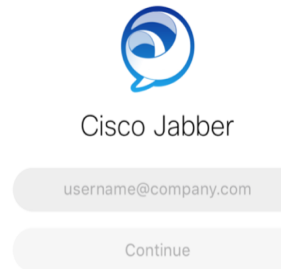
Step 6. Enter your NextPointe user ID (without the @nextpointe.net) and the password. I.e.
200.N1234
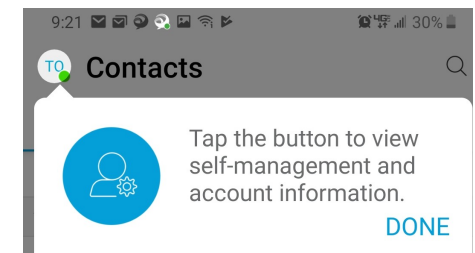Tap **Sign In.**

Username

Password

SIGN IN

Step 7. Confirm **Fingerprint Authentication** preference

Fingerprint Authentication

Do you want to sign in using fingerprint authentication?

CANCEL   OK

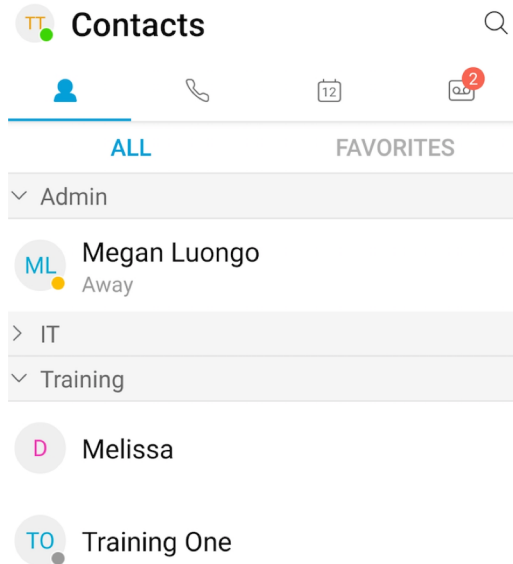**Step 8:** Follow instructions to tap the self management account icon or tap **Done**

9:21   30%
Contacts

Tap the button to view self-management and account information.

DONE

NextPointe

Hub Window

The Hub Window contains:
- Status
- Search Or Dial bar
- Contacts
- Call History
- Voicemail

Change Settings

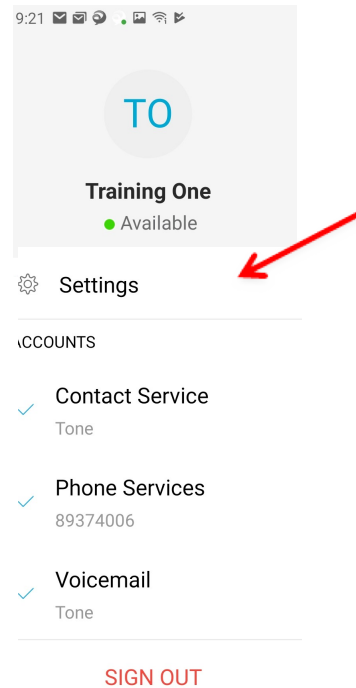Tap on your current status
Select **Settings**
Modify **Preferences**

Change Presence

Tap on your current status
Select **Presence** icon
Select new status

Add a New Contact

To add a new contact Select the Contacts icon.
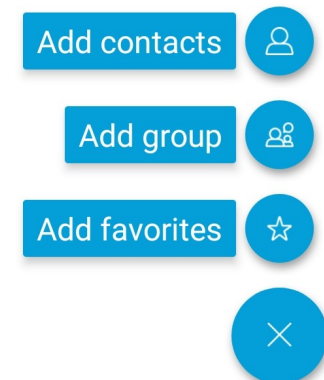Select the **Plus** icon

Select **Add Contacts.**
Search for contact
Select the new contact
Assign to group
If need to create a Group tap **Add Group**
and add a new group.
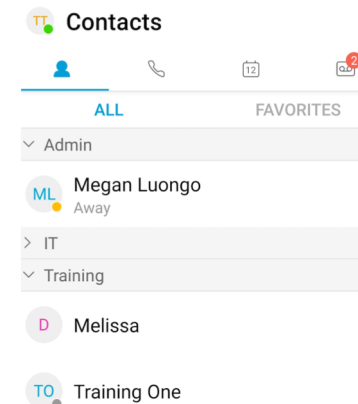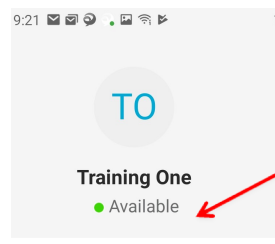
Placing a Call

Tap the **Call** icon.
From Recents for Call History or the Keypad

TO● Call ⌕

👤   📞   📅⁸   📧⁵

ALL   MISSED

MM   **Mohamed Mosalem**   📞
      ↗ Work, 9:21 AM
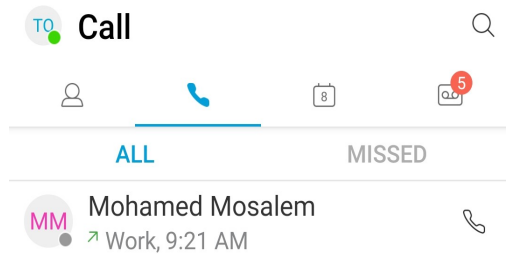
Press on number to call OR Select "I" to obtain information.

⁵ Keypad ⌨

916128498350 ⌫

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#

📞
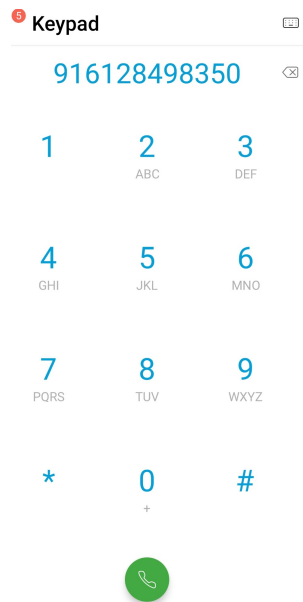
Placing a Call to a Created Contact

Select contacts or Search by name.
Select the contact to dial the number.

TT Contacts ⌕

👤   📞   📅¹²   📧²

ALL   FAVORITES

∨ Admin

ML   **Megan Luongo**
      Away

> IT

∨ Training
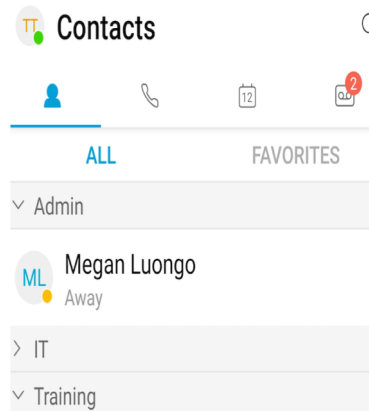
Answer Incoming Call

Tap *Answer* to answer the incoming call.

DOUBLETREE HOTE
+19525428600
Incoming Call

DH

📞 DECLINE   📞 ANSWER
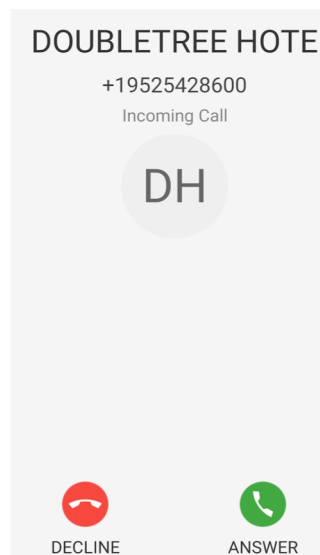
Tap *Decline* to send the call to Voicemail.

Call Controls

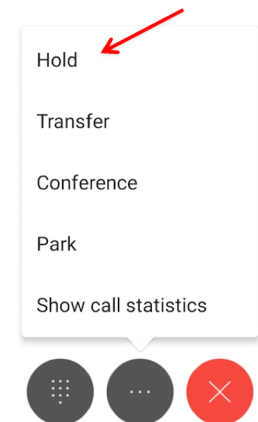🎤   📹   ⦂⦂⦂   ⋯   ✕

Call controls let you do the following:
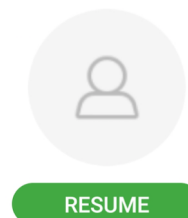-   Mute Audio
-        Start/Stop Video
-        Keypad to enter digits
-        More Options provides access the following: Hold calls
  Transfer calls
  Merge calls
  Create Conference calls
- End Call

Place a call on Hold

To place a existing call on Hold, tap the **Options** Icon and tap **Hold**
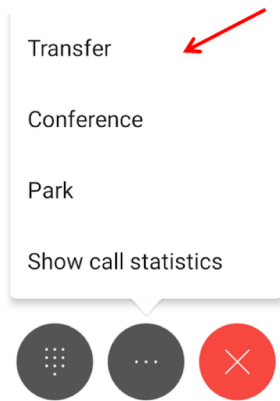
Hold

Transfer

Conference

Park

Show call statistics

⦂⦂⦂   ⋯   ✕

Tap **Resume** to reconnect to the call

👤

RESUME

Transfer a Call

To transfer an existing call, Select the **Options** Icon and press the **Transfer** icon.

Enter the targeted number or use the predictive search field to call an internal colleague.
Select the **Transfer** icon to complete the transfer
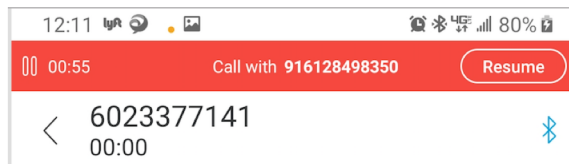
Conference Call

To add additional people to a current conversations:

1. Choose the **Conference** option from the **Options** icon.
2. The Conference window will open. Enter the number or name in the search field.
3. When the second dialed party answers, the Conference option will appear. Choose the Conference option to connect to the caller(s).
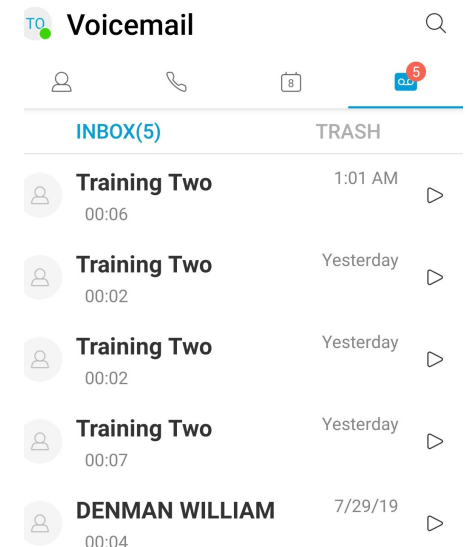4. Repeat these steps to add additional callers to the conference.
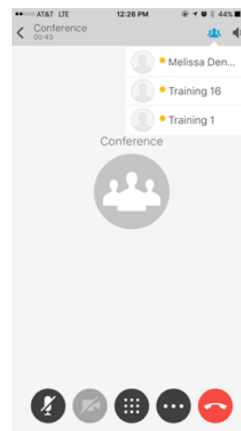
Meetings

Select the Meetings icon to view and start meetings.
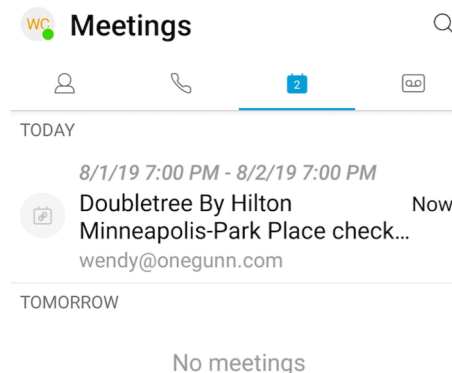
Voicemail Access

The Voicemail Tab offers you options to play and manage your voicemail messages.

1. Select the **Voicemail icon.**
2. Use the radio buttons to **listen to your messages.**

Select **More** on the voicemail message to delete or forward the Voice Message.